

How to contact the Office of the Public Guardian

The Office of the Public Guardian (OPG) is an independent statutory office which has specific responsibilities to provide help, support and individual advocacy for children and young people in care.

You can contact the OPG by phone—either using the direct number of the person or area you want to talk to, or our central free phone number **1800 661 533**. You can also contact us via SMS message, email or online using OPG quick message. As well as this fact sheet, all our contact details are on our website <http://www.publicguardian.qld.gov.au/child-advocate> Remember, there is no wrong way to contact the OPG; if you call the wrong number or send an email to the wrong address by mistake, don't worry, we will re-direct your enquiry to the best part of the OPG to help.

How to contact your community visitor

You can contact a CV directly if they have given you their phone number. Alternately you can phone our central free phone number 1800 661 533 and we will put you in touch with them; calls are free from landlines but there may be a cost if you use a mobile phone. You can also send us an SMS message on [0418 740 186](tel:0418740186), email the child visitor program on childvisitor@publicguardian.qld.gov.au or send us a message online by using OPG quick message at <http://www.publicguardian.qld.gov.au/child-advocate/contact-us/contact-us-online>.

How to contact a child advocate

The easiest way to contact an OPG child advocate is by phoning our free phone number 1800 661 533. You can also send us an SMS message on [0418 740 186](tel:0418740186), email the OPG at child@publicguardian.qld.gov.au or send us a message online at using OPG quick message at <http://www.publicguardian.qld.gov.au/child-advocate/contact-us/contact-us-online>. You can also call your local OPG advocacy hub directly or you can drop in to see them if you live nearby.

What is OPG quick message?

OPG quick message is a quick and easy way of contacting the OPG online. All you need to enter is your name, but you can also leave a contact number or email address if you want to be contacted. There is a drop-down box that makes it easy to get a CV or child advocate to call you, request a visit from your CV, or get the OPG to call you back. You can also use it to leave us a short message. Just click on the smiley face on the OPG website.



Contact Us

If you want to speak with either a child advocate or a community visitor from the Office of the Public Guardian you can contact us by phone, text message (sms), email or quick message, through the 'Contact Us' page on the Office of the Public Guardian website.

t. 1800 661 533

sms. 0418 740 186

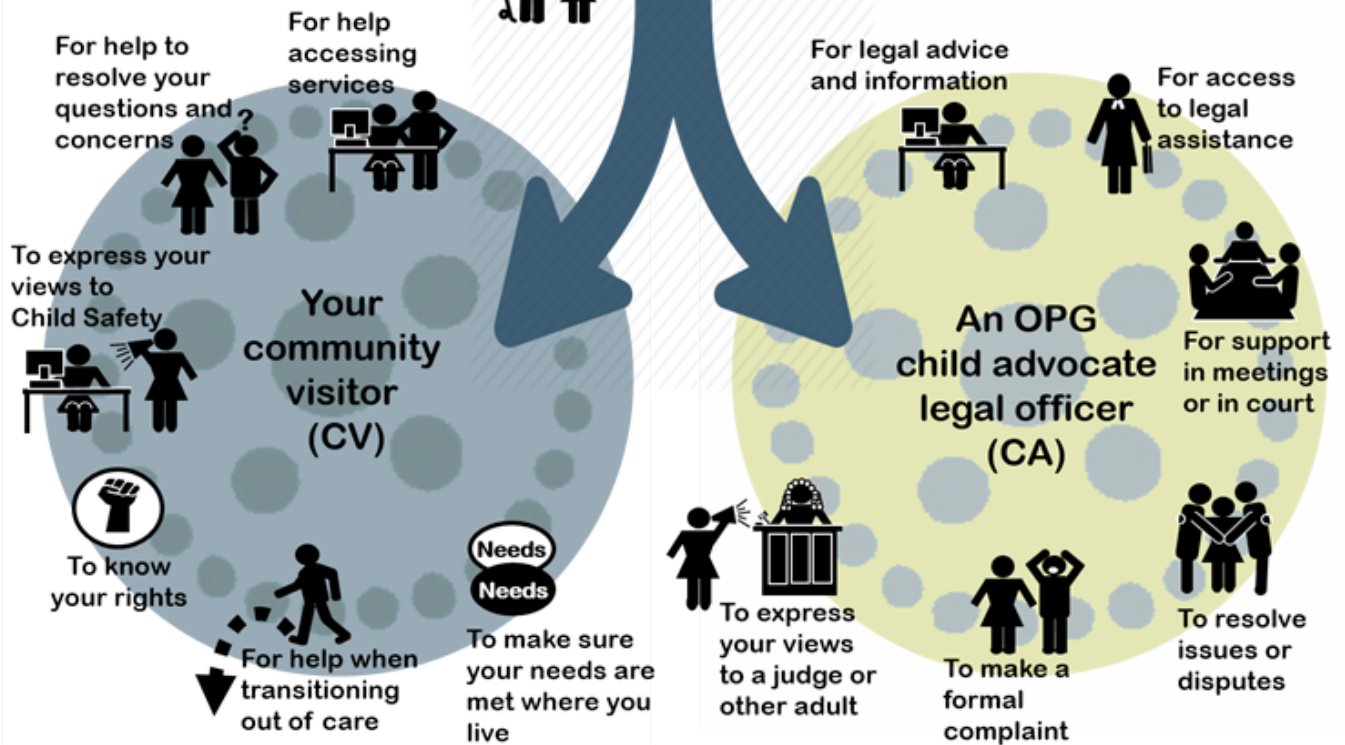
e. child@publicguardian.qld.gov.au

www.publicguardian.qld.gov.au

You may receive a scheduled visit from a community visitor or you can contact them for help or request a visit if you need to see them.

How kids in care can get help from the OPG

Child advocates are lawyers who can help you express your views to adults, support you to resolve disputes and make sure your opinions are heard.



What are the contacts for the OPG's advocacy hubs?

Brisbane

Level 16
50 Ann Street
Brisbane QLD 4000

Phone: (07) 3234 0870

Email:
publicguardian@
publicguardian.qld.gov.au

Ipswich

Ipswich Tower Central
114 Brisbane Street
Ipswich QLD 4305

Phone: (07) 3884 6665

Email:
Ipswich.child@
publicguardian.qld.gov.au

Townsville

8 Black Hawk Blvd
Thuringowa Central
Townsville QLD 4817

Phone: (07) 4760 9688

Email:
Townsville.child@
publicguardian.qld.gov.au

Cairns

141-143 Abbott Street,
Cairns
QLD 4870

Phone: (07) 4039 8805

Email:
Cairns.child@
publicguardian.qld.gov.au