



# Snapshot Annual Report 2024-25

## Adults with impaired decision-making ability

### Guardianship

**We provided**  
guardianship services to

**4,510**  
adults with impaired  
decision-making ability.

**We made over**  
**24,000**  
decisions  
with those people.



**We made over**  
**1,121**  
decisions  
in relation to health care.

### Investigations

**We received**  
**508**

investigation requests into  
reports of abuse, neglect  
and exploitation of adults  
with impaired decision-  
making ability.



**We closed**  
**70**  
investigations

into the abuse, neglect  
and exploitation of adults  
with impaired decision-  
making ability.

### Community Visiting and Advocacy



**We conducted**

**3,393**  
community visits to  
sites accommodating

**7,565**  
adults

**We raised**  
**2,195**  
issues  
on behalf of adults at  
visitable sites.

## Children and young people



**We conducted**  
**15,210**  
community visits to

**10,566**  
children and young  
people in visitable  
locations.

**We raised**  
**15,136**  
issues

on behalf of children and  
young people at visitable  
locations.



**We provided**  
child advocate  
support to

**545**  
children and  
young people.