

Public Guardian and Public Trustee

What is the difference?

Queensland Public Guardian



Easy English

Help with this book



You can get someone to help you

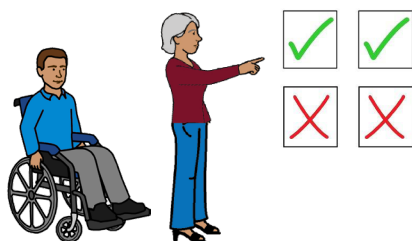
- understand this book
- find more information.



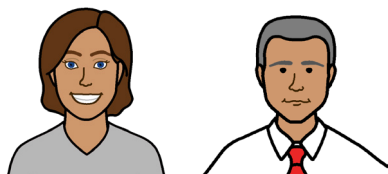
About this book



This book is from the Public Guardian of Queensland.



A **guardian** is someone who can help you make personal and health decisions.



This book is about who can help people in Queensland with decisions.

Who is the Public Guardian?



The **Public Guardian** can help with personal and health decisions if you have **no one** else.

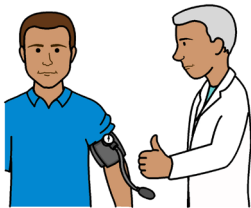


We can help with things like

- where you live



- who you can have contact with

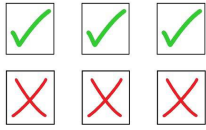


- what health care you get

- who can give you support services



- problems to do with the law.



We can also help decide if **restrictive practices** are right for you.

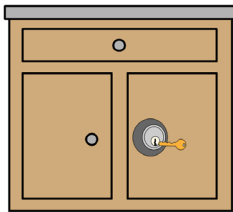


Restrictive practices is when someone limits what you can do, to keep you and others safe.



For example, someone might

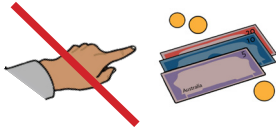
- give you medicine to make you calm



- lock sharp knives in a drawer.

What we cannot help you with

The Public Guardian **cannot** help you with decisions about



- money



- property.



The Public Guardian **cannot** help you manage your daily life.



For example

- we **cannot** be your carer



- we **cannot** take you to appointments



- we **cannot** help you move house.

You can ask someone to apply to be your guardian

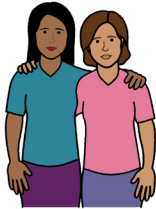


You can ask someone you trust to apply.



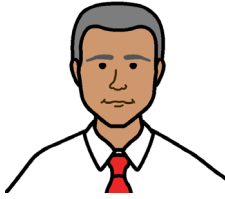
For example

- a family member
- a good friend.

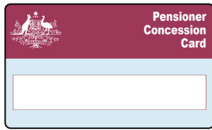


The law says the Public Guardian **must** be your guardian if there is no one else.

Who can help you with money?

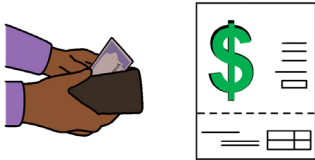


The **Public Trustee** can help manage your money if you have no one else to help.



The Public Trustee can manage things like

- your pension



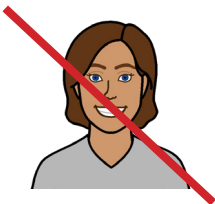
- your bills



- your bank account

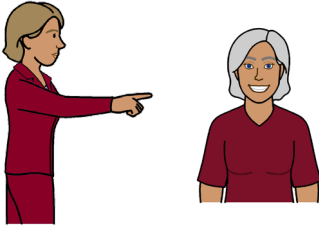


- how you spend your money.



The Public Trustee is **not** part of the Public Guardian.

Who can choose the person to help you?



The **Queensland Civil and Administrative Tribunal** or **QCAT** can choose who helps you if you have no one else.



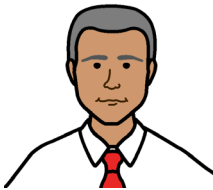
QCAT helps people solve problems.



QCAT can say

- the Public Guardian must help you

or

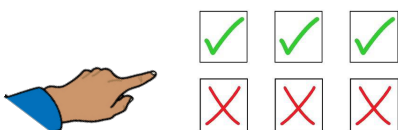


- the Public Trustee must help you

or



- both must help you.



QCAT will say what decisions you must get help with.



More information

You can read more about guardians in our other book.

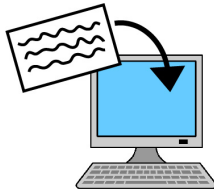
Contact the Public Guardian



Call 1300 653 187



Website publicguardian.qld.gov.au



Email

publicguardian@publicguardian.qld.gov.au

Contact the Public Trustee



Call 1300 360 044



Website pt.qld.gov.au



Email

clientenq@pt.qld.gov.au

Contact QCAT



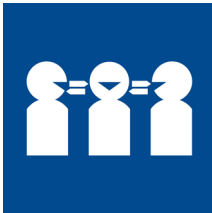
Call 1300 753 228



Website qcat.qld.gov.au



Email enquiries@qcat.qld.gov.au



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Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

**National
Relay
Service**

If you need help to speak or listen

Use the National Relay Service to make a phone call.

You must sign up to the service first.



Call 1800 555 660



Website accesshub.gov.au/nrs-helpdesk

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