

# **Public Guardian and Public Trustee**

## **What is the difference?**

**Queensland Public Guardian**



**Easy English**

## Help with this book



You can get someone to help you

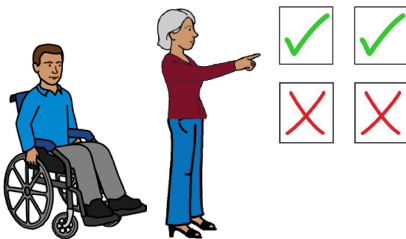
- understand this book
- find more information.



## About this book



This book is from the Public Guardian of Queensland.



A **guardian** is someone who can help you make personal and health decisions.



This book is about who can help people in Queensland with decisions.

## Who is the Public Guardian?

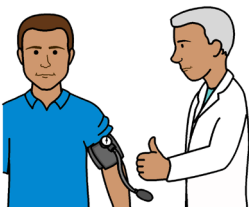


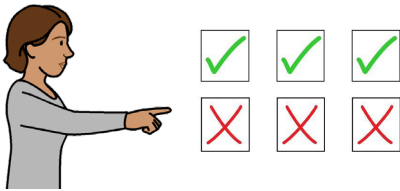
The **Public Guardian** can help with personal and health decisions if you have **no one** else.



We can help with things like

- where you live
- who you can have contact with
- what health care you get
- who can give you support services
- problems to do with the law.





We can also help decide if **restrictive practices** are right for you.

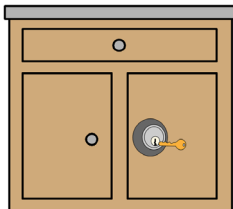


Restrictive practices is when someone limits what you can do, to keep you and others safe.



For example, someone might

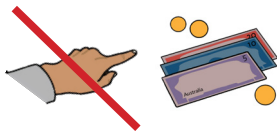
- give you medicine to make you calm



- lock sharp knives in a drawer.

## What we cannot help you with

The Public Guardian **cannot** help you with decisions about



- money



- property.



The Public Guardian **cannot** help you manage your daily life.



For example

- we **cannot** be your carer



- we **cannot** take you to appointments



- we **cannot** help you move house.

## You can ask someone to apply to be your guardian

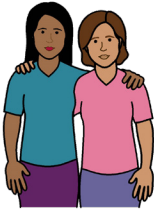


You can ask someone you trust to apply.



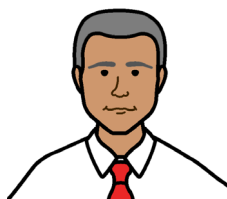
For example

- a family member
- a good friend.

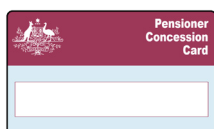


The law says the Public Guardian **must** be your guardian if there is no one else.

## Who can help you with money?

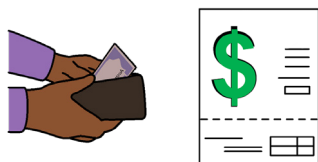


The **Public Trustee** can help manage your money if you have no one else to help.



The Public Trustee can manage things like

- your pension



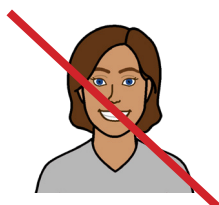
- your bills



- your bank account

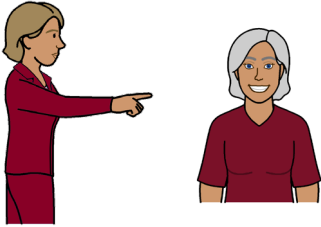


- how you spend your money.



The Public Trustee is **not** part of the Public Guardian.

## Who can choose the person to help you?



The **Queensland Civil and Administrative Tribunal** or **QCAT** can choose who helps you if you have no one else.



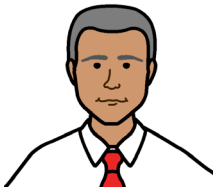
QCAT helps people solve problems.



QCAT can say

- the Public Guardian must help you

or

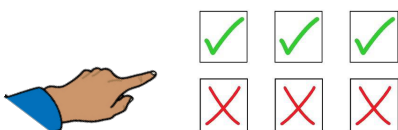


- the Public Trustee must help you

or



- both must help you.



QCAT will say what decisions you must get help with.





## More information

You can read more about guardians in our other book.

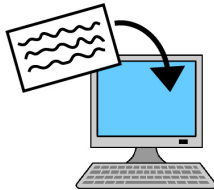
## Contact the Public Guardian



Call            1300 653 187



Website    [publicguardian.qld.gov.au](http://publicguardian.qld.gov.au)



Email  
[publicguardian@publicguardian.qld.gov.au](mailto:publicguardian@publicguardian.qld.gov.au)

## Contact the Public Trustee



Call            1300 360 044



Website    [pt.qld.gov.au](http://pt.qld.gov.au)



Email            [clientenq@pt.qld.gov.au](mailto:clientenq@pt.qld.gov.au)

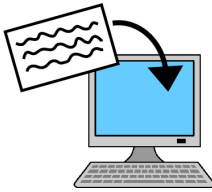
## Contact QCAT



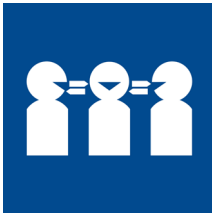
Call 1300 753 228



Website [qcat.qld.gov.au](http://qcat.qld.gov.au)



Email [enquiries@qcat.qld.gov.au](mailto:enquiries@qcat.qld.gov.au)



### If you need help with English

Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.



## If you need help to speak or listen

Use the National Relay Service to make a phone call.

You must sign up to the service first.



Call            1800 555 660



Website    [accesshub.gov.au/nrs-helpdesk](https://accesshub.gov.au/nrs-helpdesk)

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